

SET UP INSTRUCTIONS

Emergency Wall Communicator

Model #41920

This accessory is to be used with the LogicMark's CaretakerSentry product line. Up to 5 Two-way pendants and Emergency Wall Communicators plus 4 Waterproof pendants, or 9 Waterproof pendants can be learned to one CaretakerSentry base unit.

CONTENTS:



**Emergency Wall
Communicator
(EWC)**



Double Stick Velcro



AAA Alkaline Batteries
4 pieces



4 Screws

TABLE OF CONTENTS

Installing the Batteries	3
Learning the EWC to the Base of Your PERS System	3
Battery Check	4
System Check	5
FCC Information	6
Warranty	8
Product Specifications	9

NOTE: Before programming this Emergency Wall Communicator (EWC) to work with your LogicMark DECT base unit, you must acknowledge that all of the Warnings, Limitations of Liability, Disclaimers, FCC information and Testing Instructions written in the LogicMark Personal Emergency Response System (PERS) instruction manuals pertain to the use of this EWC as well when used with these products. By programming this EWC to your LogicMark PERS product, you acknowledge that you have a copy of these instructions and have read them. If you do not have a copy, you can always download one off of our website or by calling our company and requesting one.

Installing the Battery

Slide the battery cover to the left to unlatch the cover

Install the 4 AAA alkaline batteries - noting the polarity on the inside of the battery cover. The spring contacts are meant to touch the negative side of the batteries. Close the battery cover and latch to lock cover.

Learning the EWC to the Base unit of Your PERS System.

Note: Throughout this manual, EWC will refer to the Emergency Wall Communicator; Pendant will refer to a hand-held pendant used by the Personal Emergency Response System (PERS) and Base will refer to the base unit of the PERS system.

On the Base Unit:

1. Push the RED Code Learn button on the back of the Base unit for 2 seconds, then release. (Use the tip of the screwdriver or a ball-point pen to reach through the case). You will hear a beep and then voice prompt, “Pendant Learning.”

On the EWC:

2. PUSH and hold the RED Help button and also the GRAY Test button simultaneously –HOLD both buttons for a few seconds until you hear “Pendant Learning” from the EWC - then release both buttons.
 - If “Base and Pendant out of Range” is heard from the EWC, stop - wait 30 seconds and start at step #1 again.
3. When Pendant learning has been successful you will hear “Pendant Code Learned” and then it will announce the mode of the Base unit.

Notes:

- You have up to 45 seconds after pushing the RED Code Learn button on the Base unit to get the EWC to enter “Pendant Learning”.
- Learning additional Pendants or EWCs does not erase previously learned Pendants or EWCs.
- The Base unit will automatically exit the Pendant learning mode after several seconds or if Pendant learning failed.
- Only a combined total of 9 Pendants and EWCs (up to 5 two-way pendants and/or EWCs and 4 waterproof pendants) can be learned to a Base unit. If a Pendant has been lost or replaced, erase all the Pendants and relearn all current Pendants and EWCs. (See next paragraph).

At a later point in time, you might want to erase your previously learned pendants. You can erase all previously learned Pendants and/or EWCs by simply holding down the red **Code Learn** button at the back of the Base unit for 8-10 seconds. You will hear the confirmation of “Previous Pendant Codes Erased” from the Base unit. After that, you can program a new Pendant to the Base unit following the steps above as desired.

Mounting the Product.

You have two choices to mount the product to the wall. You can use the screws provided - or you can use the special Velcro style fastener provided. If using the screws - Attach the mounting plate to the wall. If using the Velcro - make sure the surfaces are clean and dry before mounting.

Battery Check:

The 4 AAA alkaline batteries should power the unit for about nine months in standby mode. When the EWC is used - there are several hours of talk time on fresh batteries. We recommend replacement of the batteries every 6 months, just like a smoke detector.

The EWC has a built-in battery tester to allow you easy confirmation of the status of the batteries. When you press the small Gray button on the EWC, a voice announcement will inform you of the condition of the battery. One of the following messages will be heard:

“Battery is ok.”

Check the battery condition monthly.

“Battery is low.”

The batteries should be replaced within the week.

“Replace battery now.”

The 4 AAA batteries should be replaced **now** with 4 new AAA alkaline batteries.

Please note: If there is no response after pressing the button for one second or more, the batteries are dead and must be replaced **immediately**.

Perform a system check at least once month as outlined below.

System Check:

The gray button on the top left side of the EWC which is used to perform the BATTERY CHECK, will also used to perform a SYSTEM CHECK. Press and hold this button for more than four (4) seconds. One of the following announcements will be made.

“All systems are ok.”

This confirms the following:

Battery status.

The EWC is working.

The Base unit is working.

The Base unit is connected to a working phone line.

The EWC is within range of the Base unit.

“System cannot detect dial tone.”

The Base unit is not connected to the phone line or can not get a dial tone for some reason.

“Base and Pendant out of range.”

This confirms one or more of the following:

The EWC has malfunctioned.

The Base has malfunctioned.

The EWC and Base unit are not communicating with each other or are out of range.

Caution - To ensure proper operation, this equipment must be installed according to the these instructions. We highly recommend that you perform this System Check after installation and at least monthly to confirm that your system is working properly It is also recommended to perform this system check after a lightning storm that could damage the Base unit which is plugged into the phone line.

Water Resistance:

This EWC is designed to be mounted on a bathroom wall if desired. However, it should never be submerged or exposed to water continuously.

If your EWC is not working, call our tech support at 1-888-283-6516.

Information The FCC Wants You To Know:

CaretakerSentry Emergency Wall Communicator – Model 41920

FCC ID: TYD-CS41920

IC ID: 8471A-CS41920

Changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This portable transmitter with its antenna complies with FCC/IC RF exposure limits for general population/uncontrolled exposure.

This Device complies with Industry Canada License-exempt RSS standard(s). Operation is subject to the following two conditions: 1) this device may not cause interference, and 2) this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme à Industrie Canada exemptes de licence RSS ou les normes. Opération est sujette aux deux conditions suivantes: 1) cet appareil ne doit pas brouillage et 2) cet appareil doit accepter toute interférence reçue, y compris les interférences pouvant entraîner un fonctionnement indésirable du dispositif.

ONE YEAR LIMITED WARRANTY

Warranty: LogicMark, LLC warrants to the original consumer/purchaser that this product shall be free of defects in material and workmanship under normal use and circumstances for a period of **one** (1) year from the date of original purchase for use.

How to Get Warranty Service: All warranty service must go through your dealer or service provider.

Warranty Limitations and Exclusions: LogicMark LLC does not represent nor warrant that this System will prevent any loss, damage or injury to person or property, or that the personal emergency alert System will in all cases provide the protection for which it is installed or intended. Purchaser acknowledges that LogicMark LLC is not an insurer, and that Purchaser assumes all risk for loss or injury to Purchaser's property or person. LogicMark LLC has made no representation or warranties, except those expressed herein and hereby disclaims any express warranty of merchantability or fitness for any particular use.

LogicMark, LLC. will not be responsible for the improper use of this System, nor will it be responsible for failure resulting from the use of other equipment connected to the same phone line. We will not be responsible for the quality of the phone line or the reliability or quality of the phone service with which the System is used. LogicMark, LLC. will not be responsible for the installation of the System. It will not be responsible for the improper use or abuse of the base unit or pendant.

This warranty shall constitute the sole liability of LogicMark, LLC concerning the product. ALL IMPLIED WARRANTIES INCLUDING, WITHOUT LIMITATION, THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN DURATION TO THE TERM OF THIS EXPRESSED ONE YEAR LIMITED WARRANTY. NO PERSON, FIRM, OR CORPORATION IS AUTHORIZED TO ASSUME FOR LogicMark, LLC. ANY OTHER LIABILITY IN CONNECTION WITH THE SALE AND USE OF THE PRODUCT. LogicMark, LLC AND AGENTS AND DISTRIBUTORS WILL BEAR NO LIABILITY WHATSOEVER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR CHARGES OF ANY KIND

This warranty is void if the product has been damaged or tampered with or if the product or any such parts have been opened. In all cases of damage

during shipment, a claim must be filed with the shipping carrier and not with LogicMark, LLC.

State Law: This warranty gives you specific legal rights; you may also have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, or a limitation on the duration of implied warranties, so the above disclaimers may not apply to you

OUT OF WARRANTY REPAIRS

As with all warranty repairs, you need to work through your dealer or service provider. If the warranty period has expired or if you are not the original owner of the product, you can return the product pre-paid to LogicMark, LLC; 10106 Bluegrass Pkwy; Louisville KY, 40299, USA for repair or replacement at our standard rates.

Product Specifications:

RF Characteristics:	1.9 Ghz DECT Communication Technology
Operating Range	Should cover your typical American house - but needs to be tested after installation.
Batteries	4 AAA Alkaline. Replace every 6 months
Water-resistance	Water Spray Standard IPX5 (shower only).
Number of Products/Base Unit	Up to 5 Two-way pendants and Emergency Wall Communicators plus 4 Waterproof pendants
Operating Temperature	32° to 120° F. (0° to 49° C).

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