



How to use Uplink® as your CaretakerSentry® Cellular Service Provider

Congratulations on choosing Uplink as your CaretakerSentry cellular service provider! A personal emergency response system connected to a CDMA network is moments away with the CaretakerSentry powered by Uplink. This guide will help you activate your CaretakerSentry Uplink cellular service.

The following table provides a list of the equipment you will need in order to connect the CaretakerSentry panel to Uplink:

Required and Optional Equipment	
Model Number	Description
40911	CaretakerSentry base with Basic pendant (1 way pendant), or
41911	CaretakerSentry Base with Deluxe pendant (2 way voice pendant)
40914ACC	CaretakerSentry Cellular Accessory

Install Hardware

1. Please refer to LogicMark installation instructions to install the CaretakerSentry and the CaretakerSentry cellular accessory (CTS Cell Accessory User's Quick Install guide v4.3).



CaretakerSentry Panel



Cellular Accessory

Note: Perform a system check (See CaretakerSentry instructions) to have the CaretakerSentry base announce the 10-digit activation number.

Quick Start to Activate Cellular Service with Uplink

1. You must be a registered Uplink Dealer. You can create an Uplink Dealer account at https://login.uplink.com/U_NewDealerSetup.aspx
2. Using your Uplink.com Dealer login credentials, login at: <https://login.uplink.com/Login.aspx>
3. Once logged into the portal, select **Programming -> Activate Unit**



Logged in as Account 23973, Sonmez Alarm
Not synced to a unit
Not synced to a user

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Logout > Site Map

Site Map
LSWEB2

- Search
 - Find Unit
 - Find User
- Test
 - Send Status Request
- Programming
 - Edit Unit
 - Edit Uplink Remote Profile
 - Program Unit Over-The-Air
 - Activate Unit
 - Add/Remove Lifetime Guarantee
 - Add/Remove Non-Uplink Lifetime Guarantee
 - Add/Remove Uplink Remote
 - Mass Activation
 - Deactivate Unit
 - Convert Unit Model
 - Edit Dealer Profile
 - Add User (Sub-Dealer)
 - Edit User (Sub-Dealer) Profile
 - Cell Phone Email Addresses
- Signal History
 - Events Received

- Perform a system check. Enter the 10 digit activation number announced during system check. You may need to perform a system check twice to double check the number. Then, choose **LogicMark Cell + Voice Plan**, accept the **Activation Agreement**, and click **Activate**.

Logged in as Account 21758, Sonmez Alarm
Not synced to a unit
Not synced to a user

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Logout > Programming > Activate Unit

Activate Unit

Notes

- If the Serial # on the unit is more than 10 digits/chars in length please use the bottom 10.
- If you are activating a 4500EZ, 4530d, 4530dEX or 4550 please choose the SMS service plan.
- If you are activating a CDMA30 or CDMA50 please choose the SMS service plan.
- If you are activating a 2540 please choose the CDMA 1xRTT service plan.
- Refer to the Service Plan drop-down for other models and plans.

→ Ignore notes listed on website.

I have read and I accept the terms of the Activation Agreement* [Download Activation Agreement](#)

Serial #* Service Plan*

→ 10 digit activation number found during system check

- Enter the unit and central station information

Edit Unit 5042363607 (LogicMark CDMA Interface)

Unit Name*

Customer Tracking # → To identify the unit.

Assign User

Voice Enabled ?

Activated Under Voice Plan ?

Service Class

Notification Paths

Notes:

- If Central Station Notification Type is set to Contact ID Over IP (OH2000E) the system will try once via IP and then via dialer if IP fails.

Central Station Notification Type → Choose Central Station Contact ID.

Transmission Retries*

CS IP Address & Port #
address format xxx.xxxx.xxx.xxx

CS IP Receiver # & Line #
transmitted in OH2000E packet

CS Phone #
format 123-456-7890
 → Central Station primary phone #.

Backup CS Phone #
format 123-456-7890
 → Central Station secondary phone #.

CS Account # → 4 digit account code.

Notification Control

Notification Enabled ?

6. After entering all information, select **Update**.
7. To activate unit, turn the base unit off for 5 seconds and power it back on.

Helpful Tips

- For the **CS Account #** use the Central Station account number assigned to the customer premise
- Use the last 4 digits of Central Station account number. If there are less than 4 digits, add leading zeros. For example if the account number is only 3 digits, type in 0321
- If the Central Station account number contains a letter, it must be capitalized. For example, if the number is a123, type in A123
- If you need further assistance, please contact **Uplink Customer Support** at:
 - **Email:** customerservice@uplink.com
 - **Tel:** 888-987-5465
 - **Fax:** 888-542-9105